

## Baldwin Wallace University Information Technology Standard

Issued by:	Information Technology
Title:	Incident Response
Number:	ITS-BW-10-01
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### A. Definitions of Impact Levels and Required CSIRT Team Members:

		Impact Levels		
		High	Medium	Low
Characteristics		<ol style="list-style-type: none"> <li>1. Threatens to impact (or does impact) systems critical to the University’s ability to function normally.</li> <li>2. Poses a serious threat of financial risk or legal liability</li> <li>3. Threatens to expose (or does expose) significant amounts of Level 3 or Level 2 data as defined by ITP-BW-04 Data Classification Policy</li> <li>4. Threatens to propagate to or attack other networks, or organizations internal or external to the University</li> <li>5. Terroristic threats or other threats to human life or property are possible</li> </ol>	<ol style="list-style-type: none"> <li>1. Threatens to impact (or does impact) a significant number of systems or people. The University can still function, but a group, department, unit, or building may be unable to perform its mission</li> <li>2. Systems impacted may contain a significant amount of Level 1 or 2 data defined by the ITP-BW-04 Data Classification Policy</li> <li>3. Impact non-critical systems or services</li> <li>4. Potential for loss of some Level 1 or 2 data</li> </ol>	<ol style="list-style-type: none"> <li>1. Only a small number of people or systems are impacted</li> <li>2. Systems impacted contain only very small amounts of Level 0, 1, or 2 data defined by the ITP-BW-04 Data Classification Policy</li> <li>3. Little to no risk of the incident spreading or impacting other organizations or networks</li> <li>4. Little risk of significant data loss externally</li> </ol>
CSIRT Leader		<ul style="list-style-type: none"> <li>● Chief Information Officer</li> </ul>	<ul style="list-style-type: none"> <li>● Director of Digital Infrastructure Information Technology</li> <li style="text-align: center;"><b>OR</b></li> <li>● Director of Client Services Information Technology</li> </ul>	<ul style="list-style-type: none"> <li>● IT Staff Member</li> </ul>

Minimum Team Members	<ul style="list-style-type: none"> <li>● Chief Information Officer</li> <li>● Director of Digital Infrastructure Information Technology</li> <li>● IT Staff Members as required</li> <li>● Others as needed</li> </ul>	<ul style="list-style-type: none"> <li>● Director of Digital Infrastructure Information Technology <b>or</b> Director of Client Services Information Technology</li> <li>● Two or more IT Staff Members</li> <li>● Others as needed</li> </ul>	<ul style="list-style-type: none"> <li>● Two or more IT Staff Members</li> </ul>
Notification Requirement	<ul style="list-style-type: none"> <li>● President</li> <li>● Senior VP</li> </ul>	<ul style="list-style-type: none"> <li>● Chief Information Officer</li> </ul>	<ul style="list-style-type: none"> <li>● Director of Digital Infrastructure Information Technology</li> <li>● Director of Client Services Information Technology</li> </ul>